



Get ready to learn what's new in nurse triage! From <u>transforming our contact</u> <u>center</u> to meet the needs of a variety of generations to being named a <u>"Top Company to Work for in Arizona"</u> for the second consecutive year, we have a lot of exciting news to share.

Want to learn even more about what's happening in nurse triage? Let us know and we'll set up a time to chat.

How to Evolve Your Technology for Every Generation of Workers

By Henry Svendblad, chief technology officer of Company Nurse, LLC

Is your organization suited for the youngest members of the workforce? No, not Millennials — Generation Z.

While organizations still need to focus on <u>creating a Millennial-friendly workplace</u>, they also need to consider how they can attract and retain the newest generation

of workers; especially considering <u>Generation Zers will outnumber Millennials in just a few years</u>.

And, with the arrival of a new generation, comes new technology and methods of communication.

To meet the needs of a variety of generations, we at Company Nurse transformed our nurse triage *hotline* into an omnichannel *contact center*. Rather than relying simply on telephones, we offer various methods of communication, so that workers can choose how they want to communicate.

Read on, here.

You can find us at these events and tradeshows:

- AZ PRIMA Summer Series: July 31st August 2nd
- WCI: August 11th- 14th
- CWC Conference: September 3rd 6th
- CAJPA: September 10th 13th
- NWCDC: November 6th 8th

NEWS

Company Nurse Named a "Top Company to Work for in Arizona" for the Second Year in a Row

SCOTTSDALE, AZ (June 12, 2019) – <u>Company Nurse LLC</u>, the premier nurse triage service for workplace injuries, has once again been named by <u>azcentral.com</u> and <u>Republic Media</u> (The Arizona Republic and azcentral.com)

an <u>azcentral.com® Top Company to Work for in Arizona</u>, for the second consecutive year.

"I am honored to see Company Nurse earn this distinction once again. This past year, we have continued to build our culture by focusing on our people and our <u>core values</u>," states Paul Binsfeld, president and founder of Company Nurse. "We have implemented new internal communication methods, employee-engagement activities, and have grown our human resources department to oversee these initiatives."

This highly selective list is the result of anonymous and comprehensive employee surveys measuring culture, work environment, leadership, and employee pride and satisfaction, combined with rigorous evaluations of workplace practices, policies, perks, and demographics.

Learn more, <u>here</u>.

Need help educating your employees on the Company Nurse Process?

Talk to your Company Nurse Account Executive about our Communication Toolkit!



888.817.9282 • CompanyNurse.com



8360 E Via De Ventura Blvd., Suite L200, Scottsdale, AZ 85258