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Transforming the Work Injury Experience

NEWS | OCTOBER 2015



Greetings from Company Nurse!
We are pleased to debut the new look of our newsletter in this edition, and hope that you will find reading our news to be easier and more enjoyable than ever before. Thank you for reading.



Employee Spotlight: Deanna Smith

Prior to joining Company Nurse Deanna Smith earned a Masters of International Management, spent several years in Public Accounting, and has been a member of Arizona Society of Certified Public Accountants since 1991. Deanna, accounting manager/controller, joined Company Nurse nearly 10 years ago as team member No. 6.

Company Nurse Retrospective: Genesis of Nurse Triage in Workers' Compensation Industry

Blazing a trail 20 years ago to fulfill employers' need to better manage workplace injury

Parents of firstborns are a nervous wreck. My wife, Donna and I were no exception. In the mid-1990s, my daughter – who was about one year old at the time – was in and out of emergency rooms, usually during the middle of the night! As overly cautious parents, we sought medical attention any time the

level of fussing seemed too high. One such evening, a magnet on the refrigerator from our healthcare insurer, advertising a nurse helpline, caught my eye. Rather than rushing to the emergency room, we called the nurse helpline offered by our health insurance company. Within minutes, we were given information on how to take care of our daughter...and avoided yet another trip to the hospital. And that is when the opportunity dawned on me. For the full article: [Click Here](#)



Company Nurse Launches Proprietary Software, Transforming Workplace Injury Experience

Canned Software Solutions Not Cutting It with Evolving Workers' Comp Needs

When Company Nurse opened for business 18 years ago, it was a humble but mighty operation, with one small office suite. Since then, the brand has outgrown its space twice – moving into a larger one in the coming months – and last year alone, its team of skilled nurses answered 75,000 calls. Thus, as the demand for the company's services has grown, the demand for an improved workflow and ease of reporting has expanded as well. For the full article: [Click Here](#)



She started out working a flexible schedule a few days a week – to handle the accounting function – which afforded her great work-life balance, with young children at home.

As her children grew, so did the company and her integral role in it. In her position, Deanna “wears many hats,” as she is responsible for cash-flow management, client billing, financial preparation, and managing payroll and human resource operations. Looking back on nearly a decade with Company Nurse, she remains proud of the work she and her team do everyday, and the supportive company culture that makes it all possible. “I have learned so much from what I have accomplished and the great people I have worked with,” said Deanna. “Company Nurse has been built by people who work hard, take pride in their jobs, and have the best interest in making the company better. The future is bright.”



Where are we going?

Find us on the road participating in the following upcoming events.

- **OCTOBER 4-7:** [AGRIp Fall Forum](#) - Chicago, IL
- **OCTOBER 11:** [Energi Risk Management & Insurance Summit](#) - National Harbor, MD
- **NOVEMBER 11-13:** [National Workers' Compensation & Disability Conference](#) - Las Vegas, NV

The Evolution of Workers' Compensation

Did you know the first traces of workers' compensation date back to 2500 B.C.?

Today, in the United States, companies are generally required to provide compensation to employees for workplace injury. Most states require that employers purchase some type of workers' compensation policy. This obligation to a worker's rights is the result of thousands of years of workers' compensation disability law evolution, with influences from around the world. For the full article: [Click Here](#)

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