



The Right Call for Workplace Injuries®

Client Success Summary

Arkansas McDonald's Self-Insurance Trust

Injury Hotline Ensures Right Time, Right Care, & Right Results

About AMSIT

In 1993, the Arkansas McDonald's Self-Insurance Trust (AMSIT) was founded as a means to provide competitive coverage at a stable price.

As the AMSIT fund manager, Philip H. Merry, Jr. helps to select and oversee consultants and service providers, who offer additional value to AMSIT members. One of the programs he helped to select was Company Nurse. In this summary case study, Merry outlines the benefits AMSIT received from the program.

Company Nurse Benefits

The Right Time

"In the past, the injury reporting process was slow and less efficient," said Merry. "Many times there would be two or three-day delays. With Company Nurse, reporting is so easy there is really no excuse for being late. The injured employee immediately notifies the supervisor, and together, they call Company Nurse to report the incident."

The Right Care

"When employees are hurt, they may worry about care. Speaking with a triage nurse eases anxiety and takes the pressure off," said Merry. "Triage nurses are trained medical professionals, who properly assess an injury to determine the most appropriate level of care. In some cases, this might be simple first aid. In most cases, it's an occupational clinic."

The Right Results

"We've reduced claims, achieved increased savings, improved efficiency, and enhanced our overall understanding of claims activity. The owners have achieved tremendous success," said Merry.

Client Accomplishments

- 100% timely reporting of injuries
- The reduction in ER usage was 25% to 30% of the Injury Hotline's overall benefit.
- In 2008, AMSIT experienced a 39% loss ratio, while the industry average was 71%.
- With program savings, AMSIT provided 40-50% in dividends; members received approximately half their money back.

AMSIT Continues to Grow...

	Started with...	Now has...
Members	10	29
Stores	33	130
Annual Premiums	\$326,389	\$1.1 million

Keys to Success

"Every organization has a unique dynamic, and Company Nurse can help to build a custom-tailored program to meet your unique needs and address your specific challenges," said Merry.

"From this one simple program, all of our results have significantly improved. Our members have reduced claims, and the claims they do experience are handled more quickly. If I sound like a commercial, it's because the Company Nurse system works, our members have benefited greatly from it, and I believe in it."

For the complete AMSIT case study, contact Dennis Chandler, dennisc@companynurse.com.

Company Nurse, LLC

For more information, go to www.companynurse.com or call (888) 817-9282.